



## List of Disability Service Providers and Advocacy Groups

This is an introductory list of national disability service providers and advocacy organisations in Australia. In general, these listed services operate in the majority of states and territories in Australia, however if they are state based only, this has been indicated in the document.

Australia Awards scholars from South Asia & Mongolia may find these organisations helpful in providing support services or information related to living with disability in Australia. Each organisation has a short description as well as their website link to access more information.

This resource has been developed by [Maven](#) on behalf of Australia Awards – South Asia & Mongolia.

### Services for people with low vision

- **Vision Australia:** <http://www.visionaustralia.org>  
Australia's largest provider of services for people with blindness or low vision. Vision Australia has offices in Melbourne, Sydney, Brisbane, and regional areas.
- **Royal Society for the Blind:** <http://www.rsb.org.au>  
Advocates for, supports and empowers those who are blind and enables those experiencing vision loss to live independently. Primarily operates in South Australia with offices in Adelaide and regional SA. Some services such as the online shop available nationally.
- **Guide Dogs:** <http://www.guidedogs.com.au>  
Guide Dogs Australia represents all state and territory-based Guide Dog organisations. This links to Guide Dogs NSW/ACT but the organisation operates nationally and links to state-based services can be found here.
- **Queensland Blind Association:** <https://qldbblind.org.au/>  
Offers support to people with low vision to achieve your goals. Primarily operates in Queensland but shop is available nationally.
- **Blind Citizens Australia:** <http://www.bca.org.au>  
Blind Citizens Australia (BCA) is the national representative organisation of people who are blind or vision impaired. Their mission is to inform, connect, and empower Australians who are blind or vision impaired and the broader community. It is a national advocacy group with state and territory branches.

### Services for people with hearing loss

- **The Deaf Society:** <https://deafsociety.org.au/>  
An exhaustive list of deafness related services, Auslan training and more.
- **NextSense** (formerly the Royal Institute for Deaf and Blind Children): <http://www.nextsense.org.au>  
Australia's primary institute for hearing impairment education and research, also provides educational services for children with vision impairment.



- **National Relay Service:** <https://www.infrastructure.gov.au/media-communications-arts/phone/services-people-disability/accesshub/national-relay-service>  
Enables people with hearing impairment to make phone calls.

## Services for people with physical disability

- **PQSA (ParaQuad South Australia)** <https://pqsa.asn.au/>  
Empowering those with spinal cord injury and other disabilities to choose how they live their potential.
- **Forward Ability Support** <https://fas.org.au/>  
Supporting people with spinal cord injuries to achieve their goals. Based in New South Wales.

## Services for people with psychosocial disability

- **Aspect Australia:** <https://www.autismspectrum.org.au>  
Aspect is Australia's largest national service provider for people on the autism spectrum.
- **Autism South Australia** <https://autismsa.org.au/>  
Delivering, building capacity and facilitating the very best information, connections, expertise, education, services and support, and by being a lead advocate for all things autism related.
- **Beyond Blue:** <http://www.beyondblue.org.au>  
Provides information and support to help everyone in Australia achieve their best possible mental health.
- **Bipolar Australia** <https://www.bipolaraustralia.org.au/>  
The peak organisation representing everyone affected by bipolar disorder, including people with the condition, carers, friends and the dedicated professionals who help.
- **Synapse** <https://synapse.org.au/>  
Synapse provides targeted research, and specialist housing, services and support for Australians impacted by brain injury and disability.

## Transport services

- **Access Taxis:** 1300 360 940 <https://accesstaxis.com.au/>  
Wheelchair, mobility aid and service animal friendly taxis in the Adelaide Metro area.
- **Wheelchair Book & Ride New South Wales:** <https://transportnsw.info/travel-info/ways-to-get-around/taxi-hire-vehicle/wheelchair-book-ride>  
The centralised booking service for wheelchair accessible taxis in Sydney, making it easier to secure a ride in a suitable vehicle. You can call [139 000](tel:139000) or book online to request a taxi or schedule a ride for later.



- **Commercial Passenger Vehicles Victoria** <https://cpv.vic.gov.au/passengers/travelling-with-a-disability>  
Information about wheelchair accessible transportation in Melbourne.
- **Uber Assist** <https://www.uber.com/au/en/ride/assist/>  
Specialised Uber transport service for customers with disability, providing accessible vehicles and trained drivers.

## Networks and resources relating to disability

- **Australian Disability and Development Consortium:** <http://www.addc.org.au>  
ADDCC is an Australian based, international network focusing attention, expertise and action on disability issues in developing countries.
- **Australian Network on Disability:** <https://www.and.org.au/>  
The Australian Network on Disability brings together the experience and knowledge of hundreds of Australia's leading organisations who include people with disability as their employees and customers.
- **People with Disability Australia:** <http://www.pwda.org.au>  
People with Disability Australia Ltd is a national Australian disability rights and advocacy organisation. PWDA is a Disabled Persons Organisation, with an elected board of people with disability, and a national membership of people with disability.
- **Australian Federation of Disability Organisations:** <http://www.afdo.org.au>  
Championing the rights of people with disability within Australia. Using the strength of membership-based organisations to harness the collective power of uniting people with disability to change society into a community where everyone is equal.
- **Purple Orange:** <https://www.purpleorange.org.au/>  
A social organisation on a mission to create a world where people who live with disability have a fair go at what life has to offer. Can connect you with peer groups, information and other services.
- **Women With Disability Australia:** <https://wwda.org.au/>  
Women With Disabilities Australia (WWDA) aims to improve the rights, safety and well-being of everyone that they represent. WWDA is run by and for women, girls, feminine identifying and non-binary people with disabilities.
- **Our Site:** <https://oursite.wwda.org.au/>  
Our Site is a website for and by women and girls with disability. It provides information and resources on human rights, leadership, making decisions, and more.
- **Lonely Planet – Accessible Australia Travel Tips:** <https://www.lonelyplanet.com/articles/accessible-australia>  
A blog post full of tips, links, and resources for navigating Australia as a traveller or visitor with disability.